

Unmet Contraceptive Preferences Among Family Planning Clients With Low Incomes

Emma Pliskin, Elizabeth Wildsmith, and Jennifer Manlove

Introduction

Patient-centered care—or care that "is respectful of, and responsive to, individual patient preferences, needs and values, and ensuring that patient values guide all clinical decisions"¹—is a key element in providing high-quality family planning care.² Core to the patient-centered care approach is ensuring that patients' contraceptive preferences are met—that is, making sure that the contraceptive method a person is using (including no method at all) is a method they actually want to be using.³



In our survey of family planning clients with low incomes, we found that almost 40 percent of our total sample had

an unmet preference for contraception—that is, their reported method was not one they reported wanting to use (see Figure 1). These rates varied by current contraceptive method use: Over one quarter (27%) of those currently using any contraceptive method were not using a preferred method, while 84 percent of clients not currently using any method had an unmet preference.

It's useful for family planning providers to know whether a client's contraceptive preferences are being met, beyond other commonly used indicators such as whether they have an unmet need for contraception (i.e., they are not using any method when they wish to be) or whether they are satisfied with their current method (regardless of having more desired alternatives). In line with the principles of patient-centered care, contraceptive preference assesses what a client's ideal contraceptive approach would be if they had no barriers to using it. Thus, having an unmet contraceptive preference is a key indicator³ of a lack of reproductive autonomy—a situation that research finds is associated with important reproductive health outcomes such as inconsistent method use,⁴ method discontinuation,⁵ and unwanted pregnancy.

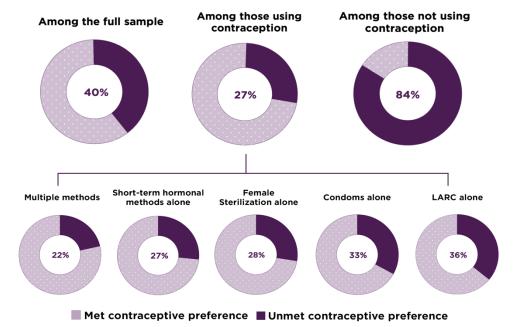
For this analysis, we used responses to a Child Trends survey of clients with low incomes⁶ who had recently received family planning care, and who were neither pregnant nor trying to get pregnant [N=808], to learn more about the prevalence of unmet contraceptive preference (see Figure 1) and identify which methods clients would prefer to use if they could (see Figure 2). These clients were all eligible to be served through publicly funded family planning programs, such as Title X,⁷ which strive to implement high-quality, patient-centered care standards.⁸ Knowing more about the prevalence of unmet contraceptive preference—and about what methods these clients prefer—can help strengthen the care provided by family planning clinics.

Findings

Among respondents currently using contraception, the rate of unmet contraceptive preference varies by the type of method used. At the higher end, approximately one third of clients using only long-acting reversible contraceptive (LARC) methods (IUDs or implants) or only condoms reported having an unmet contraceptive preference (36% and 33%, respectively) (Figure 1). Those using multiple methods (e.g., condoms and a short-term hormonal method such as birth control pills, the shot, the patch, or the ring) had the lowest rate of unmet contraceptive preference (22%), indicating that at least one of the methods they reported using was one they wanted to use.

Figure 1. Overall, 40 percent of family planning clients with low incomes—and over one quarter (27%) of current contraception users—have an unmet preference for contraception.





Source: Child Trends Family Planning Client Survey, 2023 https://www.childtrends.org/publications/methodological-approach-family-planning-client-survey

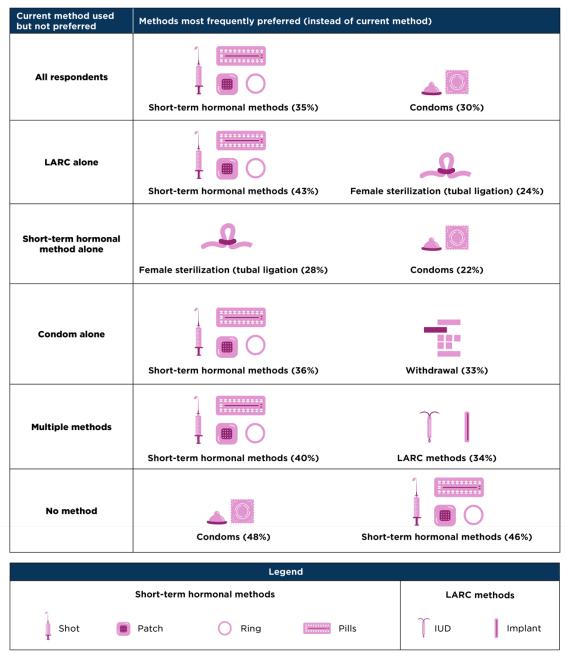
Interestingly, in contrast to our findings, other research³ has found that users of provider-dependent methods such as LARC and short-term hormonal methods often have the lowest levels of unmet contraceptive preference. Notably, levels of unmet contraceptive preference can vary widely depending on the characteristics of the sample. For example, they vary depending on whether the sample is nationally representative⁹ or limited to those within specific states⁴ (who may have different contexts shaping access to methods), or whether respondents have a particular social status (e.g.,veterans¹⁰) or are in a specific stage in their life (e.g., post-partum clients¹¹). Levels can also vary depending on how researchers measure unmet preferences.³ It will be important for clinicians to measure contraceptive preference among their own clients to get a better understanding of unmet need.

When our survey asked clients about their preferred methods—again, defined as the contraceptive methods they would use if they could—clients were able to select more than one response. In fact, just under half (43%, results not shown) of all clients with unmet preferences indicated an interest in more than one method. Figure 2 displays the two most frequently reported preferred methods among those with an unmet contraceptive

preference: The first row shows preferred methods for all clients with an unmet preference, while subsequent rows show preferred methods by type of method currently used.^a As in Figure 1, we considered clients using each method alone, those using multiple methods, and those not using any method.

Figure 2. The methods that clients with an unmet preference would prefer to use, if they could, differ based on their current contraceptive approach.

Method preference by current method use, among those with unmet preference



Source: Child Trends Family Planning Client Survey, 2023 https://www.childtrends.org/publications/methodological-approach-family-planning-client-survey

^a We report results where 10 or more clients indicated a preference for each strategy. Due to limited sample sizes, we suppressed responses for methods preferred by female sterilization, vasectomy, withdrawal, and natural family planning users.

Clients with unmet contraceptive preference reported preferring short-term hormonal methods (35%)—primarily the pill—followed by condoms (30%). Among those not currently using any method at all, condoms (48%) were the most common preferred method, followed closely by short-term hormonal methods (46%, mostly the pill).

Clients with unmet contraceptive preferences reported wanting to use methods that were both more and less effective than their current method. For example, current LARC users reported preferring both short-term hormonal methods (43%), which are less effective than LARCs, and female sterilization (24%), which is more effective. Similarly, short-term hormonal method users preferred both female sterilization (28%), which is more effective, and condoms (22%), which are less effective. Side effects, ¹² affordability, ¹² and ease of use ¹³ are some factors, in addition to efficacy, that may be associated with clients' preferences for specific methods.

A patient's satisfaction with their current contraceptive method does not always mean that it is one of their preferred methods (see Table 1). Researchers and health care providers often ask family planning clients whether they are satisfied with their current contraceptive method. Table 1 indicates that, even among those who were "completely satisfied" with their current method, 18 percent had an unmet contraceptive preference. This figure is even higher (40%) among those who were only "somewhat satisfied" with their current method.

Providers may need to pay particular attention to how they ask about clients' experiences with contraception, as their clients might respond differently when asked about their preferences than when asked about satisfaction. There are a range to ways to assess contraceptive preference. For example, providers may ask about what method or methods their patients would like to use, whether they have any barriers to accessing it (e.g., cost or availability), or—as we did in our survey—what method clients might want to use, even for reasons other than preventing pregnancy (see Table 3).

Table 1. Unmet preference and satisfaction with current methods, among method users.

| Satisfaction with current method | N with each level of satisfaction | % with unmet preference |
|-------------------------------------|-----------------------------------|-------------------------|
| Completely satisfied | 401 | 18% |
| Somewhat satisfied | 167 | 40% |
| Somewhat or completely dissatisfied | 44 | 73% |

Source: Child Trends Family Planning Client Survey, 2023 https://www.childtrends.org/publications/methodological-approach-family-planning-client-survey

Unmet preference for contraceptive methods is a salient indicator of whether family planning care is of high quality, and providers should monitor unmet preference as they strive to provide high-quality, patient-centered care. Some research finds that a range of contextual factors—such as access to prescription methods, ¹⁴ having insurance coverage, ¹⁵ and poverty status ¹⁶—are linked to unmet contraceptive preference. In addition to asking about preferences, more research is needed to help identify the full range of factors that prevent clients from accessing their preferred contraceptive methods. This information will help strengthen many health care providers' efforts to ensure that their clients' preferences, needs, and values are centered in the provision of family planning care.

Methodology and Data

Data and sample

Child Trends surveyed a sample of N=1,106 individuals from across the country who had received family planning services in the past year, ^b and who were income-eligible for Title X services. ¹⁷ Our analytic sample was further limited to those clients who were not currently pregnant or trying to get pregnant at the time of the survey (n=808). Although our sample was diverse across demographic characteristics (see Table 2), it was not nationally representative. Additionally, because our sample was limited to those who had received family planning services in the last year, we could not report on method preferences and unmet preferences among those who did not have any access to care. Details on (1) our data collection methodology and (2) how the sample characteristics compared to other national samples of family planning clients with low incomes are located here: Methodological Approach to Fielding a Family Planning Client Survey and Resulting Sample Characteristics.⁶

Table 2. Sample characteristics (N = 808).

| | N | % |
|---|-----|-----|
| Age | | |
| 18-24 | 301 | 37% |
| 25-29 | 273 | 34% |
| 30-34 | 234 | 29% |
| Race and ethnicity | | |
| Hispanic | 233 | 29% |
| Black, NH | 225 | 28% |
| White, NH | 288 | 36% |
| Other, NH | 62 | 8% |
| Federal poverty level | | |
| Under 100% | 355 | 44% |
| 100-199% | 317 | 39% |
| 200-250% | 136 | 17% |
| Educational attainment | | |
| HS or less | 350 | 43% |
| Some college | 377 | 47% |
| 4-year college or more | 81 | 10% |
| Insurance coverage | | |
| No current insurance | 83 | 10% |
| Curr ins, but not consistent over the past year | 100 | 12% |

^b The survey was conducted in the fall of 2023, so services received in the prior year refer to services in 2022.

| | N | % |
|---|-----|-----|
| Consistently insured over the past year | 625 | 77% |
| Current contraceptive method use* | | |
| Female sterilization, alone | 29 | 4% |
| LARC, alone | 117 | 15% |
| Short-term hormonal methods, alone | 188 | 24% |
| Pills, alone | 115 | 61% |
| Shot, alone | 60 | 32% |
| Patch, alone | 7 | 4% |
| Ring, alone | 6 | 3% |
| Condoms, alone | 109 | 14% |
| Multiple methods | 163 | 21% |
| Any sexual activity, past 3 months | | |
| No | 151 | 20% |
| Yes | 603 | 80% |
| Penile-vaginal sex, past 3 months | | |
| No | 85 | 14% |
| Yes | 518 | 86% |

^{*}Methods with fewer than 10 clients using are not shown.

Source: Child Trends Family Planning Client Survey, 2023 https://www.childtrends.org/publications/methodological-approach-family-planning-client-survey

Measures and methods

The questions from our survey regarding current contraceptive methods used and preferred contraceptive methods can be seen in Table 3. Using responses to these questions, we created a variable assessing met/unmet contraceptive preference. If any one of the methods respondents reported using was also one they reported preferring, these were coded as having a met preference; by contrast, if none of their current methods were among the methods they preferred, they were coded as having an unmet preference. There are a range of approaches to assessing unmet preference.³ Our approach aligns with the approach used by other national studies, such as the Behavioral Risk Factor Surveillance System.¹⁴

Table 3. Our survey asked clients to select all the methods they used in the last 3 months, and all the methods they would like to use if they could.

In the past 3 months, have you used any of these methods of contraception, even for reasons other than preventing pregnancy? Select all that apply.

Condom

Birth control pills

The shot (for example, Depo Profera)

The patch (for example, Ortho Evra)

The ring (for example, NuvaRing)

IUD (for example, Mirena, Skyla, or Paragard)

Implant (for example, Implanon or Nexplanon)

Female sterilization ("tubes tied")

Partner's sterilization (Vasectomy)

Emergency contraception (Plan B)

Other (specify)*

None

Prefer not to answer

If you could use any method of birth control you wanted, even for reasons other than preventing pregnancy, which methods would you use? Select all that apply.

Condom

Birth control pills

The shot (for example, Depo Profera)

The patch (for example, Ortho Evra)

The ring (for example, NuvaRing)

IUD (for example, Mirena, Skyla, or Paragard)

Implant (for example, Implanon or Nexplanon)

Female sterilization ("tubes tied")

Partner's sterilization (Vasectomy)

Withdrawal (Also called "the pull-out method")

Natural family planning methods (also called calendar/rhythm method, cycle beads, basal body temperature)

Other (specify)**

None

^{*} Write-ins that aligned with listed responses reflecting contraceptive approaches were recoded to that response. Additional write-ins referenced natural family planning methods (N = 2), withdrawal (N = 3), and spermicide (N = 2), and hysterectomies (N = 2) among others.

^{**} Write-ins that aligned with listed responses reflecting contraceptive approaches were recoded to that response. Additional write-ins referenced natural family planning methods (N = 2), withdrawal (N = 3), and spermicide (N = 2), and hysterectomies (N = 2) among others.

Acknowledgments

This publication was supported by the Office of Population Affairs (OPA) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,548,353 with 100 percent funded by OPA/OASH/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by OPA/OASH/HHS, or the U.S. Government. For more information, please visit https://opa.hhs.gov/.

The authors would like to extend their gratitude to our project officer, Callie Koesters, for her leadership and for her careful review of this brief. We would additionally like to thank Kate Welti for her review, Krystal Figueroa for her design work, Quynh Nhu Dao for her fact checking, and Brent Franklin for his copy editing.

Suggested Citation

Pliskin, E., Wildsmith, L., & Manlove, J. (2024). Unmet contraceptive preferences among family planning clients with low incomes. Child Trends. DOI: 10.56417/2151i620f

References

- ¹ Bau, I., Logan, R. A., Dezii, C., Rosof, B., Fernandez, A., Paasche-Orlow, M. K., & Wong, W. W. (2019). Patient-Centered, Integrated Health Care Quality Measures Could Improve Health Literacy, Language Access, and Cultural Competence. *NAM Perspectives*. https://doi.org/10.31478/201902A
- ²Romer, S. E., Blum, J., Borrero, S., Crowley, J. M., Hart, J., Magee, M. M., Manzer, J. L., & Stern, L. (2024). Providing Quality Family Planning Services in the United States: Recommendations of the U.S. Office of Population Affairs (Revised 2024). American Journal of Preventive Medicine, 67(6), \$41–\$86. https://doi.org/10.1016/J.AMEPRE.2024.09.007
- ³Burke, K. L., & Potter, J. E. (2023). Meeting Preferences for Specific Contraceptive Methods: An Overdue Indicator. *Studies in Family Planning*, *54*(1), 281–300. https://doi.org/10.1111/SIFP.12218
- ⁴ Chakraborty, P., Gallo, M. F., Nawaz, S., Smith, M. H., Hood, R. B., Chettri, S., Bessett, D., Norris, A. H., Casterline, J., & Turner, A. N. (2021). Use of nonpreferred contraceptive methods among women in Ohio. *Contraception*, 103(5), 328–335. https://doi.org/10.1016/j.contraception.2021.02.006
- ⁵ Burke, K. L., Thaxton, L., & Potter, J. E. (2021). Short-acting hormonal contraceptive continuation among low-income postpartum women in Texas. *Contraception: X, 3,* 100052. https://doi.org/10.1016/j.conx.2020.100052
- ⁶ Welti, K., & Manlove, J. (2024). Methodological Approach to Fielding a Family Planning Client Survey and Resulting Sample Characteristics. https://doi.org/10.56417/5003Q3593B
- About Title X Service Grants / HHS Office of Population Affairs. (n.d.). Retrieved December 15, 2024, from https://opa.hhs.gov/grant-programs/title-x-service-grants/about-title-x-service-grants
- ⁸ HHS Office of Population Affairs. (2024). *National Recommendations for Providing Quality Family Planning Services*. https://opa.hhs.gov/reproductive-health/quality-family-planning
- 9 Kavanaugh, M. L., Pliskin, E., & Hussain, R. (2022). Associations between unfulfilled contraceptive preferences due to cost and low-income patients' access to and experiences of contraceptive care in the United States, 2015–2019. Contraception: X, 4, 100076. https://doi.org/10.1016/j.conx.2022.100076
- Judge-Golden, C. P., Wolgemuth, T. E., Zhao, X., Mor, M. K., & Borrero, S. (2020). Agreement between Self-Reported "Ideal" and Currently Used Contraceptive Methods among Women Veterans Using the Veterans Affairs Healthcare System. Women's Health Issues: Official Publication of the Jacobs Institute of Women's Health, 30(4), 283–291. https://doi.org/10.1016/J.WHI.2020.03.002
- ¹¹ Potter, J. E., Hopkins, K., Aiken, A. R. A., Hubert, C., Stevenson, A. J., White, K., & Grossman, D. (2014). Unmet demand for highly effective postpartum contraception in Texas. *Contraception*, 90(5), 488–495. https://doi.org/10.1016/J.CONTRACEPTION.2014.06.039
- Lessard, L. N., Karasek, D., Ma, S., Darney, P., Deardorff, J., Lahiff, M., Grossman, D., & Foster, D. G. (2012). Contraceptive Features Preferred by Women At High Risk of Unintended Pregnancy. *Perspectives on Sexual and Reproductive Health*, 44(3), 194–200. https://doi.org/10.1363/4419412
- ¹³ Yeh, P. T., Kautsar, H., Kennedy, C. E., & Gaffield, M. E. (2022). Values and preferences for contraception: A global systematic review. *Contraception*, 111, 3. https://doi.org/10.1016/J.CONTRACEPTION.2022.04.011
- ¹⁴ Olson, H., Haas, M., & Kavanaugh, M. L. (2024). State-Level Contraceptive Use and Preferences: Estimates from the US 2022 Behavioral Risk Factor Surveillance System. https://doi.org/10.1363/2024.300488
- ¹⁵ Hopkins, K., Yarger, J., Rossetto, I., Sanchez, A., Brown, E., Elmes, S., Mantaro, T., White, K., & Harper, C. C. (2023). Use of preferred contraceptive method among young adults in Texas and California: A comparison by state and insurance coverage. *PLOS ONE*, 18(8), e0290726. https://doi.org/10.1371/JOURNAL.PONE.0290726
- ¹⁶ Swan, L. E. T., Vu, H., Higgins, J. A., Bui, L. M., Malecki, K., & Green, T. L. (2022). Exploring financial stress and resource deprivation as barriers to preferred contraceptive use in Wisconsin in 2021. *Contraception*, 115, 22–26. https://doi.org/10.1016/j.contraception.2022.07.014
- ¹⁷ Office of Population Affairs, H. (n.d.). *Title X Family Planning Program Overview*. Retrieved January 9, 2025, from https://opa.hhs.gov/sites/default/files/2022-12/title-x-family-planning-program-2022.pdf